



Independent Living

RESIDENT HANDBOOK: RANCH & BROWNSTONES



Ohio Living
Breckenridge Village

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Welcome to Ohio Living Breckenridge Village

Ranch and Brownstone Homes

We look forward to you being part of our community. Ohio Living Breckenridge Village is a large campus and there are a lot of amenities available to you. The information in this packet will serve as a good reference for you and help to answer a lot of questions about life at Ohio Living Breckenridge Village. Please keep it handy and feel free to ask any questions as well.

Don't worry – there are still some boxes to unpack from the move, new phone numbers to learn, and new grocery stores and restaurants to learn. There are also new neighbors to meet and new classes to take. Don't forget about that trip next month that you know you will enjoy. Did you see the party coming up next week?

A move is a lot to go through. It can be overwhelming and exhausting. When you are settled in, we hope you find it well worth it! We hope you find yourself calling this your home soon.

Your Housing Manager is committed to supporting you in your needs. They are a resource for you, not just as you transition from your home into the Ohio Living Breckenridge Village, but as your needs grow and change in the future. Feel free to contact them if there is anything you need.

Welcome to the Family!

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Absence from Community

It is helpful to notify staff if you are going to be away overnight or for an extended period of time. We ask that you notify your Housing Manager. Absence Forms are available to help with this process, as well. It is also important for staff to be aware if you are away at the hospital. This will help us to coordinate your return home and rehabilitation at our Fairmount Health and Rehabilitation Center, if it is needed.

Activities

Ohio Living Breckenridge Village has a full-time activities department that plans and schedules activities, as well as trips off campus. Each living area also has a social committee that plans activities, special meals and trips, as needed, just for the residents of that particular area. An update that discusses upcoming events and trips is distributed to all residents each week as a helpful resource.

Beauty Salon/Barber Shop

There are three beauty shops is located on campus. Hours vary at each location. There is also a barber shop located in the North apartment connector near the Veale Wellness and Aquatic Center.

Cable TV

Ohio Living Breckenridge Village has contractual relationships with Time Warner Cable. Many of our security features on campus are compatible with their services. Also, our in-house television channels can be viewed with their services; BVTv is channel 1855 and the chapel station is 1856.

Chaplain Services

Ohio Living Breckenridge Village is proud to be able serve you with the Lyons Chapel. There is a full-time chaplain, associate chaplain, as well as an administrative assistant. Regular worship services are held, typically on Friday afternoons. Memorial services are also available through the chaplain's office.

Computer Resources

Wi-Fi is available in many common areas throughout campus. The Wi-Fi does not have coverage in the entire building, only in select areas. The Wi-Fi network is OPRS_Guest. The password is guestopr. Technology classes are also offered on campus.

Dining Room

Reservations can be made at Ohio Living Breckenridge Village North's Greenhouse Grill. It is open daily from 10:30 a.m. to 1 p.m. and 4 p.m. to 6:15 p.m. daily. Guests are welcome, but asked to make a reservation. Meals can also be delivered to you. Meal

delivery orders must be placed by calling 440.954.8382, Monday through Friday from 9 a.m. to 3 p.m., Saturday from noon to 3 p.m., and Sunday from 10 a.m. to 2 p.m.

Emergencies/Emergency Response

Emergency pull cords are located in each unit, as well as many commonly used areas around campus. Emergency pendants are also available for purchase and strongly recommended. Security staff is available 24 hours a day, seven days a week to respond to emergencies. Security is the first responder to emergency pull cords and emergency safety pendants. Designated emergency contacts will be notified with each incident, regardless of the seriousness. The local fire department and emergency squad can be reached by calling 911.

Gift Shops

Ohio Living Breckenridge Village North has a village pantry. Groceries and paper products can be purchased. Costs are applied to your monthly statement. Hours of operation are posted on the door. There is a gift shop located in the Osborn Community Plaza. A wide range of items are offered for sale from many of the resident organizations on campus.

Health and Wellness

Ohio Living Breckenridge Village recognizes the importance of health and wellness for all of our residents and staff. Ohio Living Home Health & Hospice offers blood pressure clinics and education sessions to assist our residents. The Veale Wellness and Aquatic Center houses an outpatient therapy department that is available to anyone over the age of 18 with a physician's prescription. The warm water therapy pool has helped many residents achieve and maintain levels of wellness. The indoor walking track and exercise equipment are ideal to keep you moving, regardless of the weather outside. There are also land and water classes offered. Additionally, massages are available by appointment.

Housekeeping

Ohio Living Breckenridge Village housekeeping services can be scheduled for regular cleanings. Two-hour minimums are required for general housekeeping. Carpet cleaning services are also available. Outside vendors are welcome, but must comply with the Consumer-Directed Care policy.

Maintenance

Ohio Living Breckenridge Village utilizes a work order system to assist with everyday needs and requests of residents and staff. Please call 440.954.8347 and leave your name, unit number and request so it can be processed as timely as possible. In the case of a critical need, such as a water leak, or after-hours needs that cannot wait until regular business hours, please call 440.942.4342 and ask for assistance. Security or

the appropriate available staff will be sent. Work order requests include apartment maintenance, requests for additional work (possibly billable), housekeeping needs, grounds, snow removal or landscaping needs (if applicable to your unit) and general campus maintenance concerns. We ask that all work be performed by Ohio Living Breckenridge Village staff.

Resident Association

Each living area has representatives elected by living area. There are bi-monthly meetings for all residents in your living area. There are also meetings held six times a year that all of the elected representatives and staff attend. This is known as the Ohio Living Breckenridge Village Forum. There is also an elected Ohio Living representative who represents the entire campus at corporate-wide meetings.

Safety/Security Monitoring

Security has a presence 24 hours a day, seven days a week. The primary function of security is the safety of all residents and visitors. They are typically the first responders for emergencies and critical issues on campus. Security also monitors the campus day/night system. For some areas of campus, this is a sign that is placed outside your door. For other areas, this is a special button that is pushed. Security will typically begin checking these at 10 a.m. each morning and 10 p.m. each evening.

Transportation

Ohio Living Breckenridge Village has a fleet of vehicles, as well as several buses. There are buses that loop around campus to pick-up and drop off residents. There are also buses and vehicles that take residents off campus to appointments and pre-scheduled trips. Advance notice is very helpful to accommodate your transportation needs. Please call 440.954.8343 to inquire or schedule a ride.

Volunteering

Volunteering is a great way to support and give back. It is also a way to maintain vocational needs and get rewarded and honored for it! Please contact your Housing Manager or the activities department for details.



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Our mission is to provide adults with caring and quality services toward the enhancement of physical, mental and spiritual well-being consistent with the Christian Gospel.



Ohio Living

Breckenridge Village

FAITH + COMPASSION + COMMUNITY

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